



Congratulations on having Titan Carbon Fiber installed in your home. The warranty provides for replacement of defective components should a strap fail from workmanship of material due to manufacturers defects.

We conditionally warrant the Titan strap system for the lifetime of the foundation. Product is covered by warranty only when installed by a certified installer. The warranty is conditional on the recording of the warranty within 30 days of installation.

Warranty is transferable to a new owner only when the new owner transfers the warranty with 30 days of purchase of home, along with the transfer fee. Failure to properly record warranty and/or properly transfer warranty to new owner within allotted time period (30 days) will void this warranty offer.

EXCLUSIONS: Failure due to acts of nature, including but not limited to; earthquake, flood, fire, etc, or collision by equipment or vehicle. This warranty covers the quality of Titan carbon straps. If a warranty issue should arise, contact the installer first.

Limitations of the Titan Warranty carbon strap: Titan may be applied to a foundation that is within the specifications set forth by the International Concrete Repair Institute. Titan warranty excludes foundation settlement. Manufacturer recommends substrate to be dry and free of debris. Carbon fiber strap must be laminated perpendicular to fault of crack. Special consideration should be given to abnormal structural movement such as courses of wall sliding or substrates leaning inward from lack of compression loads. In some of these instances, Titan may be used in conjunction with other stabilization materials.

TO ACTIVATE YOUR WARRANTY:

PLEASE FILL OUT INFORMATION LISTED BELOW AND MAIL TO EMECOLE METRO, 724 PARKWOOD AVE., ROMEOVILLE, IL 60446

Installation company _____

Date of installation _____

Number of straps & which wall(s) (i.e., N, S, E,W) _____

Homeowner name (please print clearly) _____

Address of installation _____

City, State, Zip Code _____

Homeowner signature acknowledges and accepts terms of this warranty

X _____

Brief Description of repair _____

TITAN 25 YEAR PRODUCT WARRANTY

The terms of this warranty are extended to the individual structure on which Titan carbon fiber has been applied. The Titan System is warranted to be free from defects in materials and workmanship for 25 years. Should any defect of material be found, Titan shall furnish you with replacement material at no charge. This warranty shall be deemed invalid if the product has **not** been installed according to the instructions provided by Titan, or if has been damaged due to mishandling during transport or installation. Acts of nature including, but not limited to flood, fire, earthquake, tornado, or hurricane resulting in damage to the product shall not be covered. Damage occurring to the product due to foundation settlement shall not be covered as this is NOT A FOUNDATION SETTLEMENT repair product. If a defect is found in the product, contact the installation company first. It will be necessary to provide proof of purchase along with photos of installation when requesting warranty replacement product. This warranty is in lieu of any other warranties, including any implied warranties of merchantability or fitness for a particular purpose. When executed, this warranty will provide replacement product only for the failed product and will cover no labor or other damage related costs incurred related to its failure or replacement.

What is warranted? Your Titan™ product is warranted to be free from defects in materials and workmanship for the lifetime of the structure. Should any defect be found, which would result in the product being unsuitable in function or application, Titan™ will furnish you with a replacement kit or replacement parts at no charge.

Who gets the benefits? The terms of the warranty are extended to the structure on which the Titan™ system has been applied.

What are the exceptions? This warranty will be invalid if the product has not been installed according to the instructions provided, or if it has been damaged due to mishandling or abuse in installation. The source of the problem must be resolved prior to applying Titan™. Acts of Nature such as flood, earthquake, fire, tornado, hurricane & home settlement will cause for exception of the warranty. No labor charges and/or damages incurred in the replacement installation will be allowed.

What do you have to do? If a defect is found in the product, contact the contractor who was responsible for the installation. It will be necessary to show proof of purchase. If a home is purchased with Titan™ installed, all necessary paperwork will need to be provided & a new kit will be supplied to you.

Any limitations on Titan's liability? Titan's only liability is to replace defective product. This warranty is exclusively in lieu of all other warranties, including any implied warranties of merchantability or fitness for a particular purpose.

COMMERCIAL LIMITED WARRANTY

This limited warranty gives you specific legal rights and you may also have other rights, which may vary from state to state.

Titan warrants that during the warranty period, the product will be free from defects in materials and workmanship.

Titan limits the duration and remedies of all implied warranties, including without limitation the warranties of merchantability and fitness for a particular purpose to the duration of this express limited warranty.

Some states do NOT allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Titan's responsibility for the defective goods is limited to repair, or replacement as described in this warranty statement.

WHO MAY USE THIS WARRANTY?

Emecole Metro located at address 724 Parkwood Ave. Romeoville, IL 60446, extends this limited warranty only to the contractor originally purchased the product (the contractor performing work). It does not extend to any subsequent owner or other transferee of the product.

WHAT DOES THIS WARRANTY COVER?

This limited warranty covers defects in materials and workmanship of the product for the Warranty Period as defined below.

WHAT DOES THIS WARRANTY NOT COVER?

This limited warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; or (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control.

WHAT IS THE PERIOD OF COVERAGE?

This limited warranty starts on the date of your installation and lasts for twenty-five years (the "Warranty Period"). The Warranty Period is not extended if we repair or replace the product. We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.